

WE ARE HIRING!

# Customer Success Manager

(m/w/d)



As an international software company, we specialize in cloud-based research and development software. Since our founding in 2012, we have grown from 1 to 250 employees entirely organically. We employ over 250 experts from various scientific fields. We have successfully initiated over 2,000 R&D projects in Germany.

## WHO WE ARE LOOKING FOR?

- **Empathetic:** You understand the needs of our customers.
- **Curious:** You have an interest in innovation-related services, innovation management, and methods.
- **Motivated:** You enjoy setting ambitious goals for yourself.
- **Organized:** You consistently approach tasks in a structured manner.
- **Communicative:** You know how to reach people and have excellent German language skills (C2 level) in both speaking and writing.

## WHAT AWAITS YOU AT OUR COMPANY?

- **Consultant:** You advise our customers on the optimal use of our software products and support them in the digitalisation of their business processes.
- **Customer Manager:** You conduct software and product training and identify potential cooperation projects.
- **Interface:** You act as a central point of contact between our customers and business partners in a project role.
- **Input provider:** You take on the role of input provider and thus ensure the continuous improvement of our product and service offering.

## WHAT DO WE OFFER?

- Unlimited contract with rapid advancement opportunities and prospects for leadership responsibilities.
- Above-average annual gross salary ranging from 45-55K, based on qualifications, plus performance-based incentives.
- Dynamic international environment with flat hierarchies and short decision-making paths.
- Considerable autonomy and the opportunity to shape your own role within the company.
- After-work drinks on the roof terrace and tasty Thursday.
- Support for your ticket for public transport.
- innoscripta childcare allowance.
- Individual professional development.
- Regular get-togethers, summer parties, and various opportunities for celebrations.

**Have we piqued your interest? Then apply with us!**

Please send your complete application documents in a single PDF file to  
[karriere-muenchen@innoscripta.com](mailto:karriere-muenchen@innoscripta.com)